

User Forum Lost Password

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Introduction

The following page explains how to get access to our forum if you no longer have your login information.



Forum username and passwords are case sensitive. Please ensure that you are using the correct casing on your username and password.

Resetting Your Password

Please navigate to the forum front page and click on the "forgot password" button as highlighted in the image below.

- [Digital Detective Digital Forensics and User Forum](#)

The screenshot shows the top navigation bar with links: Home, Support, Knowledge Base, Store, Help, Search, Login, Register. Below the navigation bar is the forum title "Digital Detective Forensic Forum". A "Warning!" box states: "Only Registered Members are allowed to access this forum. Please login below or click -here- to register an account with Digital Detective Forensic Forum." Below the warning box are input fields for Username and Password, a "Logged in for:" dropdown menu set to "Keeps", and buttons for "Register", "Login", and "Forgot password?". The "Forgot password?" button is highlighted with a red rectangle. At the bottom left is a "Top of this page" link.

On the next screen, please enter you username.

Please enter the verification code. Do NOT enter the angle brackets before, or after the letters and numbers.

The screenshot shows the top navigation bar with links: Home, Support, Knowledge Base, Store, Help, Search, Login, Register. Below the navigation bar is the forum title "Digital Detective Forensic Forum" and the page title "Password Reminder". A "Digital Detective Forensic Forum Password reminder" box contains a "Username:" input field, a "Your Verification Code is:" section with a distorted image of the code "Xn61gaMk", and instructions: "Please type exactly what text appears in the image, WITHOUT THE FIRST > AND LAST < CHARACTERS. The characters must be typed in the same order, and they are case-sensitive." Below the instructions is a "Verification Code:" input field and a "Send" button. The entire "Digital Detective Forensic Forum Password reminder" box is highlighted with a red rectangle. At the bottom left is a "Top of this page" link.

Password Reset Email Message

Please then check your email for a message from the forum. This message will contain a link which will allow you to reset your password.