Updating your USB Dongle

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Introduction to Licence Manager v2



Our Licence Manager application has been designed to help you review and manage the software licence subscriptions held on Digital Detective licence dongles. It also allows us to remotely update your licence subscription so you can work with the latest versions of our software.

To update a USB licence dongle, all you will need is a computer running Microsoft Windows 7 or later, our Licence Manager software and an Internet connection.

Digital Detective - Licence Manager v2.	2.16056.04			_		×
👰 Update Dongle 🛛 🗞 Save Detail	s				ط	Exit
Installed Licences	Item	Information				
🖉 0x815A147E	Licence Name	Digital Detectiv	e			
	Customer ID	500000				
	Dongle ID	0x815A147E				
	🗟 Serial Number	95521007153				
	Grder ID	99999				
	🔚 Last Updated	2016-02-25 11:	:00:56			
	Desidents		Linear Engine line	Chathan 1		
	Products		Licence Expiration	Status		
	MetAnalysis v2.x		25 February 2017	Valid		
	O HstEx v4.x		25 February 2017	Valid		
	😻 Blade Professional v	1.x	25 February 2017	Valid		
				100		
			1			
Ready						

Installing Licence Manager

To install the Licence Manager follow the steps outlined below:

1. Run the Licence Manager setup executable.



1. Follow the on screen instructions and accept the licence agreement (as shown in Figure 3).

Setup - LicenceManager		X
License Agreement Please read the following important information before continuing.		
Please read the following License Agreement. You must accept the terms of agreement before continuing with the installation.	of this	
End User Licence Agreement		
1 INTRODUCTION		
1.1 This Licence Agreement ("Agreement") is an agreement betwee	en you	Ŧ
I accept the agreement		
I do not accept the agreement		
Digital Detective		
< Back Next >		Cancel

Figure 3

2. Select a destination folder for the Licence Manager tool (as shown in Figure 4) and a start menu folder.

Setup - LicenceManager		23
Select Destination Location Where should LicenceManager be installed?		6
Setup will install LicenceManager into the following folder.		
To continue, click Next. If you would like to select a different folder, click	Browse.	
C:\Program Files (x86)\Digital Detective\LicenceManager	Browse	
At least 1.9 MB of free disk space is required.		
<pre>Back Next ></pre>	Can	cel

3. Select the Install button to start the installation process. Once this is complete select the Finish button (as shown in Figure 5).



Figure 5

Procedure for Updating a USB Dongle / Adding New Licence Subscription

To update a dongle, please follow the following instructions:

- Run the Licence Manager software
- Insert the USB dongle you wish to update
- Click on the USB Dongle ID in the Installed Licences list

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•	Click the	e Update	Dongle	button
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	You will need to install the Licence Manager on a computer which has Internet access.
()	It is extremely important that during the update process the dongle is not removed and that the system power remains on. If these instructions are not adhered to, there is a likelihood that the device will be permanently damaged!

Each dongle is uniquely identified by an electronic ID number (Dongle ID) which is hard coded into the device (cannot be changed) and a serial number which is etched onto the outside of the device, or displayed on a barcoded label. The Licence Manager can be used to review the licence information stored in the dongle and will also allow you to copy this information to the clipboard if required. You can also save the details for any inserted dongle(s) to a text file.

Detailed Steps:

- Install the Licence Manager (if not already installed)
 Run the Licence Manager, the main screen should appear (as shown in Figure 6)

Digital Detective - Licence Manager v2.1	.14254.33			
Update Dongle 🗞 Save Detail:	5			Exit
Installed Licences	Item	Information		
	Products		Licence Expiration	Status
No dongles detected				

- Figure 6
- 3. In order to update your licence(s) you must plug in the dongle you wish to update into one of your machine's USB ports. Once you have plugged in your dongle you will see the information associated with the dongle and any installed licence(s) (as shown in Figure 7).

Digital Detective - Licence Manager v2.2.	16056.04			_		×
👰 Update Dongle 🛛 🗞 Save Details						Exit
Installed Licences	Item	Information				
🖉 0x815A147E	Licence Name	Digital Detectiv	e			
	Customer ID	500000				
	🛅 Dongle ID	0x815A147E				
	🔚 Serial Number	95521007153				
	🛅 Order ID	99999				
	🔚 Last Updated	2016-02-25 11	:00:56			
	Products		Licence Expiration	Status		
	NetAnalysis v2.x		25 February 2017	Valid		
	O HstEx v4.x		25 February 2017	Valid	-	
	💮 Blade Professional v	1.x	25 February 2017	Valid		
			1			
eady						

4. To update the dongle, simply select the correct Dongle and Click the **Update Dongle** button. The dongle will contact our licence server (as shown in Figure 8) and update your licence(s) accordingly.

Please wait, contacting licence server.	

Figure 8

Once Licence Manager has finished updating your dongle, the information panels will reload showing you all the new details associated with the dongle. The process should only take a few seconds.

\odot	Licence is already up to date
	If your licence is already up to date you will receive a message stating this.

5. If you wish to Save your licence details you can do so by clicking the Save Details button. A dialog box will ask you where you wish to save your dongle information. The Licence Manager will save the information to a text file (as shown in Figure 9).

Dongle 0xB05A1276.txt - No	otepad 🗆 🖸	23
File Edit Format View H	Help	
Digital Detective Group	- Licence Dongle ID: 0xB05A1276	*
Licence Name: Digita	l Detective	
Customer ID: 500000		
Dongle ID: 0xB05A	1276	
Serial Number: 955210	007115	
NetAnalysis v1 5v	01 Sentember 2015	
NetAnalysis v2.x	12 September 2015	
HstEx v3.x	01 September 2015	
HstEx v4.x	12 September 2015	
Blade Professional v1	.x 01 September 2015	
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Using Multiple Dongles

Licence Manager allows users to load multiple dongles into the application (as shown in Figure 10). However it is important to note you can only update one USB dongle at a time. Simply select the dongle you wish to update in the "Installed Licences" section and click the Update Dongle button

👰 Update Dongle 🛛 🔷 S	ave Details		۵
Installed Licences	Item	Information	
✔ 0xB05A1276	Licence Name Customer ID Dongle ID Customer ID Customer ID Customer Criter ID Last Updated	Digital Detective 500000 0x805A1276 955210007115 99999 2014-09-11 10:29:59	
	Products	Licence Expiration	Status
	NetAnalysis v1.5	x 01 September 2015	Valid
	NetAnalysis v2.x	12 September 2015	Valid
	HstEx v3.x	01 September 2015	Valid
	HstEx v4.x	12 September 2015	Valid
	Blade Professiona	al v1.x 01 September 2015	Valid

Figure 10

Once you have finished updating your licence(s) you may now close the Licence Manager and remove the USB dongle if you wish.

Dongle Cannot Be Found in Database

If you receive a warning message informing you that your dongle cannot be found, you should NOT be using Licence Manager v2. Only 0 use Licence Manager v2 if you have been directed to do so by our technical staff.

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